

MISSION

Arranging rail freight and rail freight of feedstuffs and other commodities **reliably, safely, accurately and quickly** in accordance with our customers' requirements.

QUALITY, FEEDSTUFFS SAFETY AND EMS POLICY

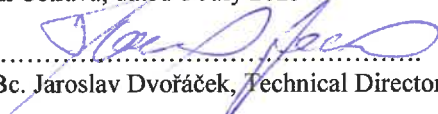
We are building a thriving rail freight company. When transporting feedstuffs and arranging rail freight of feedstuffs and other commodities, we are committed to quality, safety and the environment, we fulfil the wishes and demands of our customers and comply with the normative (GMP+FSA, ISO 9001 and 14 001 standards) and legislative requirements, thus protecting the health and lives of people, animals and the environment.


We therefore apply the following principles to ensure the continued quality of our services and the safety and quality of the feedstuffs and other commodities we transport, as well as to protect the environment:

- We comply with the **requirements of national and international legislation and the requirements of the GMP+FC Scheme/GMP+FSA, ISO 9001 and ISO 14001 standards and railway regulations;**
- **We communicate transparently both externally and internally;**
- We deal with **our customers** with respect, we anticipate and satisfy their needs and demands, reviewing and agreeing with the customers the quality and safety of their feedstuffs, and discussing with them the most appropriate solutions in relation to quality, safety and environmental protection;
- We comply with all our obligations vis-a-vis our employees, suppliers and the government;
- **Not only in relation to feedstuffs quality and safety, but also in relation to the environment, we communicate the importance of feedstuffs quality and safety and environmental protection to our employees, share with them any new developments and changes, involve them in management and feedback, and ensure that the employees assume their responsibility and are empowered through regular training and rewards for the job well done;**
- **We select suppliers** of materials, goods and services according to their ability to meet our requirements, and we strive for lasting mutually beneficial partnerships and cooperation **with reliable suppliers;**
- **We are committed to careful and consistent planning of orders and information transfers during the execution of orders,** optimising the utilisation of trains and transport of people to job sites;
- When **transporting feedstuffs,** we make sure that **all conditions** (AGRI ONLY wagons, cleanliness of the transport area, loading, unloading and transport methods, LCI, etc.) necessary to **ensure and preserve the quality and safety of the transported feedstuffs are met;**
- We strive for **continuous improvement** by finding **new and better ways** to meet customer needs and demands, to ensure the safety of rail freight and to protect the environment;
- We reserve sufficient resources for implementing and maintaining the feedstuffs quality and safety and environmental management system.
- We set targets based on the Integrated Management System policy.

When fulfilling the aforementioned principles, we think things through, using common sense, moral principles, emotions, and our best knowledge and conscience.

In Ostrava, dated 1 July 2023


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Bc. Jaroslav Dvořáček, Technical Director


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Ing. Jana Vlášková, Company Director